

General Terms and Conditions of Payment

1. Scope

These General Terms and Conditions shall exclusively apply to all our offers, contracts, deliveries and other services (hereinafter "delivery" or "deliveries") provided to entrepreneurs, legal entities under public law or special funds under public law within the meaning of Sec. 310 para. 1 German Civil Code (BGB), also in all future business relations, even if they are not explicitly agreed upon again. These Terms and Conditions shall be deemed accepted upon order placement or receipt of the products at the latest. We hereby explicitly object to any deviating or supplementary conditions set by our customer, they shall not be binding for us; such conditions shall only apply if we have expressly agreed to them in writing. Also, in case we participate in a customer's electronic platform and activate any dialogue boxes requested by the system, such activation does not constitute an acceptance of the terms of use or any other general terms and conditions of the customer.

2. Formation of contracts, documents, industrial property rights

- 2.1 Our offers are not binding. A contract shall only come into force upon our order confirmation in writing or text form. Solely our order confirmation in writing or text form is relevant for the date, kind and quantity of the delivery. If the order is not confirmed by us in writing or in text form the contract shall come into force upon performance of the order at the latest. Statements made orally or by phone by our representatives shall be legally binding only if confirmed in writing or in text form.
- 2.2 We reserve all proprietary rights and copyrights to cost estimates, concepts, designs, drafts, drawings and other documents; these may be modified or made available to third parties only with our explicit approval. Drawings and other documents provided as part of an offer must be returned to us upon request at any time and in any event if the order is not placed with us. In case we deliver items according to drawings, models, samples or other documents provided by the customer, the customer shall ensure that industrial property rights of third parties are not infringed. If a third party, by invoking proprietary rights, prohibits in particular the manufacturing and delivery of such items, we shall be entitled to suspend all relevant activities and to claim damages without being obliged to analyse the legal situation (see also clause 8.3). In addition, the customer shall immediately indemnify us from any third-party claims related to documents provided to us by the customer.
- 2.3 We reserve the right to charge the costs for samples and testing parts as well as for tools required for their manufacturing. In case of doubt, payment shall be due and payable after acceptance of the first sample, test component or tool. Costs will be charged for procuring and manufacturing the tools required for serial production, unless agreed otherwise. In any case we maintain title to all tools made or procured by us even if the procurement or manufacturing costs are wholly or partially covered by the customer.
- 2.4 We shall be entitled to procure the materials for the entire order and to manufacture the total order quantity immediately. Any customer requests for changes after order placement can, therefore, not be taken into consideration, unless explicitly agreed otherwise.
- 2.5 To the extent necessary for manufacturing or planning related reasons, our deliveries may exceed or fall short of the agreed quantity by up to 10%.

3. Performance description

- 3.1 The quality of the delivered goods or services is finally described by the explicitly agreed features (e.g. specifications, labels, approvals, and other information). Any other qualities of goods and services are subject to a further explicit agreement. Therefore, any warranty for a special application purpose or particular suitability, life period or durability after passing of risk requires an explicit written agreement; otherwise the risk of suitability and use shall be borne by the customer. We reserve any customary or technically unavoidable deviations from physical and chemical quantities, including colours, recipes, chemical contamination, processes and the use of raw materials as well as order sizes and reasonable quantity variances, as far as this is not unreasonable towards the customer.
- 3.2 Details of the delivery item (e.g. as provided in catalogues, product information, electronic media or on labels, such as "best before" information) are based on our general experience and knowledge and are for purposes of reference value or labelling only. These product details as well as expressly agreed features or application purposes shall not relieve the customer from the obligation to test the product for the intended purpose and to take the respective measures for careful storage.

- 3.3 Details of quality, durability and possible uses of our products do not include any guarantees, in particular as stipulated in Sec. 443 and 639 German Civil Code (BGB), unless such details are explicitly specified as guarantee in writing.
- 3.4 We will reasonably comply with the obligations resulting from the European Chemicals Regulation No. 1907/2006 ("REACH") that are directly applicable to us and will be liable for breaches according to clause 8. The customer shall, however, be solely liable for any negative consequences resulting from the provision of insufficient information by the customer, including any incorrect or incomplete information relating to the use of products within the supply chain.

4. Delivery and delivery time

- 4.1 Lead times are provided for information purposes only and shall be non-binding, unless it is explicitly agreed that the delivery date shall be fixed, i.e. it is put in writing that the customer has no further interest in the delivery after the agreed date. Confirmed delivery dates are subject to the correct, complete and timely receipt of supplies by us. Delivery deadlines shall be considered as met if prior to deadline expiry the delivery item has left our facility or if we have informed the customer that the order is ready for shipment. Delivery periods shall not start to run until the customer has properly fulfilled its respective obligations and contractual duties, such as furnishing technical data and documents, approvals, making a down payment or providing a payment guarantee.
- 4.2 We are entitled to make partial deliveries.
- 4.3 Events of *force majeure* or other circumstances beyond our control that render the timely execution of accepted orders impossible shall relieve us from our delivery commitment as long as these events continue to exist. This means we do not assume the risk of procurement. Furthermore, we reserve the right to withdraw from the contract in case we do not receive the relevant products ourselves in spite of a respective prior procurement contract with our supplier; our responsibility for damages caused intentionally or negligently according to clause 8 remains unaffected. We will inform the customer without undue delay that the delivery item will not be available in time, and in case we withdraw from the contract we will return any consideration already received without undue delay.
- 4.4 It is generally not possible to return any sold and non-defective products.
- 4.5 In case the customer becomes subject to insolvency proceedings, or comparable proceedings under foreign law, provides a formal information of financial status (*Vermögensauskunft*) according to Sec. 807 German Code of Civil Procedure (ZPO), experiences payment difficulties or in case we become aware of a significant deterioration of the customer's financial situation, we shall be entitled to suspend deliveries immediately and to refuse the fulfilment of current contracts unless the customer provides the respective consideration or, upon our request, provides appropriate securities.
- 4.6 In case the customer is in default of acceptance or culpable breach of any accessory obligations, the customer shall indemnify us for any damages caused and any additional costs related thereto. Further claims and rights shall remain unaffected. In case of the customer's default of acceptance or payment, the risk of accidental loss and damage of the products shall pass to the customer.
- 4.7 In case the products are sent to the customer or a third party at the customer's request, the risk of accidental loss or accidental damage of the products shall pass to the customer once the products have left our facility/warehouse at the latest, irrespective of the agreed dispatch place and irrespective of which party bears the transport costs.
- 4.8 Unless explicitly stated otherwise, any use of Incoterms shall be deemed as a reference to the INCOTERMS 2010 as published by the International Chamber of Commerce (ICC).
- 4.9 The information we provide under export law is limited to the non-preferential origin under Art. 22 *et seq.* of the Community Customs Code, or, upon its applicability, Art. 59 *et seq.* of the European Union Customs Code Regulation (EU) 952/2013, respectively, and the CN subheading in our invoices. We do not issue declarations of preferential origin (supplier's declarations / movement certificates).

5. Securities

- 5.1 We reserve title to all delivered products until all our existing claims, including conditional and accessory claims against the customer resulting from our business relation have been satisfied; for this purpose, all deliveries shall be considered as one single delivery transaction. In case of a current account, the reservation of title shall serve as security for our outstanding

General Terms and Conditions of Payment

balance claim. All aforementioned provisions shall also apply to future claims. In case of a material breach of contractual obligations by the customer, we may immediately retrieve the products without further notice, reasonably taking into account the legitimate interests of the customer; the customer hereby consents in advance to return the products in such instances. Retrieving the products shall only be deemed a withdrawal from the contract if explicitly so stated by us. All costs resulting from retrieving the products (in particular transport costs) shall be borne by the customer. To the extent we do not explicitly declare our withdrawal from the contract the customer may request delivery of the products only once the purchase price and all costs have been paid in full.

5.2 The customer may resell or process the delivered products or mix or combine it with other items in the course of ordinary business only; however, the customer hereby assigns to us in advance all claims resulting from the resale, processing, mixing, combining or other legal grounds related to the delivered product (in particular from insurance contracts or unlawful acts) in the amount of the agreed final invoice total (incl. VAT). The same applies if a product is not resold but used by the customer for purposes of a contract for work and services or a contract for work and materials (*Werk- oder Werkleieerungsvertrag*).

5.3 The reservation of title shall also apply to new products resulting from the processing of the initially delivered items, or their mixing or combining with other items, in each case at the full value of the respective new product. These processes shall be performed on our behalf so that we shall be deemed to be the manufacturer. If third-party ownership rights remain after processing of our products or their mixing or combining with third party products, we shall acquire joint ownership in the new product at the ratio of the objective value of the processed, mixed or combined products. If our ownership ceases as a result of the processing, combining or mixing, the customer hereby already transfers to us his title and any expectant rights in the new product in the amount of the invoice value of the products delivered by us, and shall store it on our behalf free of charge.

5.4 The customer shall be authorised to collect debt claims from the resale assigned to us under clause 5.2 as long as we have not revoked this authorisation. We will not collect such debt claims ourselves, as long as the customer properly fulfils its payment obligations towards us. Upon our first written demand the customer shall inform us about the debtors of the assigned claims and shall notify the debtors of the assignment.

5.5 We may revoke the customer's authorisation under clauses 5.2 and 5.4 to resell the products and to collect the debt claims assigned to us with immediate effect if the customer is in default of payment to us, experiences payment difficulties due to a significant deterioration of its financial situation or does not fulfil other material contractual obligations properly. In case the customer becomes subject to insolvency proceedings, or comparable proceedings under foreign law, discontinues payments, provides formal information of its financial status (*Vermögensauskunft*) according to Sec. 807 German Code of Civil Procedure (ZPO), or if a change of ownership occurs in the customer's business due to payment difficulties, the authorisation to resell products and to collect the debt claims assigned to us shall cease automatically.

5.6 The customer shall store our (jointly) owned materials on our behalf free of charge and with the due care and diligence of a prudent businessman and shall insure them against fire, burglary and other usual risks. Any required maintenance and inspection services have to be timely performed at the customer's expense.

5.7 The customer must not pledge or assign as security any products delivered under reservation of title or any products processed or manufactured on our behalf. The customer shall notify us immediately of any pledge or any other interference with our ownership rights by third parties and shall confirm our title in the respective product in writing, both to us and the third party. Any costs arising from resulting legal action shall be borne by the customer.

5.8 If the customer violates the contract, in particular by delays in payment, we shall be entitled to recover the goods; the customer hereby gives his advance consent to this recovery in such a case. The recovery shall be considered as a termination of contract only if explicitly stated by us. All costs incurred by the recovery (in particular transport costs) shall be charged to the customer. The customer may demand the delivery of goods recovered without an express notice of withdrawal only once the purchase price and all costs have been fully paid.

5.9 In case the reservation of title under clause 5.1 needs to be publicly registered or requires any other kind of cooperation by the customer in order to be valid, the customer hereby irrevocably consents to such registration and agrees to take all necessary actions at its own cost.

6. Prices and payment

6.1 Our prices are in EUR and are valid for delivery FCA (agreed place of delivery); statutory VAT, transport and packing costs are not included.

6.2 Unforeseen changes in costs beyond our control, such as costs for raw materials, wages, energy and other costs shall entitle us to adjust prices accordingly. For partial deliveries each delivery may be invoiced separately. If no specific prices have been agreed in the contract, our prices valid at the respective delivery date shall apply.

6.3 Our invoices are due immediately and payable without discount. Any discount has to be specifically agreed in writing.

6.4 We are not obliged to accept bills, cheques or other promises to pay, their acceptance shall not be considered a replacement of the underlying obligation (*Leistung an Erfüllungs statt*) but only as an additional possibility for us to receive payment (*Leistung erfüllungshalber*).

6.5 The date of receipt of payment shall be the day on which the amount is in our possession or has been credited to our bank account. In case the customer is in default of payment we may charge interest at the rate of 9 percentage points above the base interest rate published by the Federal Bank of Germany (*Bundesbank*) for the duration of the default, plus a lump sum of EUR 40. This shall not restrict our right to claim additional damages or costs.

6.6 In addition, in case the customer is in default of payment, we may choose to call due any outstanding purchase price instalments or other existing claims against the customer as well as to make future deliveries under this or other contracts subject to provision of a security in advance or simultaneous (*Zug-um-Zug*) payment against delivery.

6.7 No interest will be paid on advance or partial payments.

6.8 The customer may set off or withhold payments only if his counterclaim is undisputed or *res judicata*. This restriction shall not apply to claims of the customer for corrective measures in relation to a defective product or completion of an unfinished product.

6.9 Upon request, the customer shall provide us with any documentary evidence for tax purposes (*i. a. entry certificates (*Gelangensbestätigung*)*), which we consider necessary under the applicable statutory provisions to prove our exemption from VAT for cross-border deliveries. In case of non-compliance the customer shall, after receipt of a corrected invoice, cover any VAT claims and interest imposed on us by the tax authorities. The customer shall inform us about the invalidity or any changes in its VAT identification number without undue delay.

6.10 In case the purchase price is paid by way of the credit note procedure for VAT purposes, the customer shall be solely responsible for compliance with the VAT related provisions on invoices. We shall not be liable for damages resulting from the credit note procedure, e.g. any refunds of input tax and payment of interest by the customer to the competent tax authorities.

7. Claims for defects

7.1 We shall be liable for defects of products delivered by us only according to the following provisions.

7.2 The customer shall properly fulfil its duties regarding inspection and lodging complaints under Sec. 377 German Commercial Code (HGB), i.e. the customer shall inspect the products without undue delay and shall notify us of any defects without undue delay, and, if a defect is discovered later in the ordinary course of business, shall notify us of such defect without undue delay after discovery.

7.3 If defective products are delivered, we shall be given the opportunity, prior to the start of manufacturing (processing or installing), to sort out such products and to remedy the defect or to make a substitute delivery, unless this cannot reasonably be expected from the customer. In case we are unable to accomplish this or fail to comply in due course, the customer may withdraw from the contract to this extent and may return the products at our risk. In case of urgency, the customer may, following consultation with us, remedy the defects himself or instruct a third party to do so. Expenses incurred by such remedial activities shall be reimbursed by us according to clause 8.

7.4 If the defect is discovered only after the start of manufacturing or initial operation, despite the fulfilment of all duties according to clause 7.2, the customer may demand subsequent performance (rework or substitute delivery at our discretion). The delivery of defective products results in a right of retention only insofar as it is in due proportion to the respective defect and the expected costs of the subsequent performance, and provided that the customer's counterclaim is based on the same contractual relationship.

General Terms and Conditions of Payment

7.5 Any claims for damages for defective products shall be subject to two useless attempts of subsequent performance. In case of substitute delivery the customer is obliged to return the defective products upon request.

7.6 A withdrawal from the contract or a claim for reduction of purchase price shall be granted only if the defect cannot be remedied within an appropriate period, if subsequent performance will incur disproportionate costs, is unreasonable or must be considered as failed for other reasons. The customer shall, however, have no right to withdraw from the contract in case of minor defects.

7.7 The customer shall allow us to inspect any rejected products without undue delay; in particular these products shall be made available to us upon request and at our cost. If complaints are unfounded, we may charge the transport costs and inspection expenses to the customer. Furthermore, if a complaint is unfounded, we have the right to scrap the goods 8 weeks after delivery unless the customer has applied for their return before expiry of this period at his own expense.

7.8 No claims for defects may be raised in case of merely insubstantial deviations from the agreed quality, insubstantial impairment of serviceability, or if the defect can be put down to a violation of operating, maintenance or installation instructions, improper use or storage, faulty or negligent handling or assembly, natural wear and tear or tampering with the delivery item by the customer or a third party. Any claims and costs regarding the subsequent performance, the recession of the contract and/ or damages because of defective goods, in particular costs for shipment, transportation, labour and material are excluded, insofar as these claims and costs result from a shipment to another place as the agreed place of performance after passing of risk. However, this does not apply in case such shipment does correspond with the normal use known to us. No claims for defects may be asserted if they are caused by outside influences or external damage.

7.9 No costs may be claimed regarding the subsequent performance, the withdrawal from the contract or damage-repair because of defective products, in particular costs for shipment, transportation, labour and material, insofar as these claims and costs result from the fact that the products have been transferred to a place different from the agreed place of performance after passing of risk. However, this does not apply in case such transfer corresponds with the normal use of the products known to us.

7.10 Damages and reimbursement of expenses may only be claimed according to clause 8.

7.11 The customer may not make the aforementioned claims for any products, which, according to mutual agreement, we do not deliver as new products.

7.12 The handling of complaints requires that the customer sends these articles to our Quality Assurance Department with a completed warranty claim form. For this purpose, GVA and VDA have prepared an application form which can be found on the Internet at www.corteco.com

8. Liability

8.1 We shall be liable for any damages, in particular resulting from a breach of duty of care when entering into a contract (*culpa in contrahendo*), from a breach of obligations or from unlawful acts (Sec. 823 et seq. German Civil Code (BGB)), only to the extent that we, our employees or vicarious agents (*Erfüllungsgehilfen*) have acted intentionally or grossly negligent.

8.2 For damages resulting from death or bodily harm or a violation of material contractual obligations, we shall also be liable for ordinary negligence. Contractual obligations shall be deemed as "material" if their fulfilment is a prerequisite for proper performance of the contract and the customer regularly trusts in their fulfilment and also may do so. In case of a violation of a material contractual obligation our liability shall be limited to the direct average damage, predictable and typical for the respective type of product. This shall also apply to a breach of obligations by our employees or vicarious agents (*Verrichtungsgehilfen* or *Erfüllungsgehilfen*).

8.3 We shall be liable for the infringement of third parties' industrial property rights in connection with the sale of our products under the foregoing provisions only if the infringement results from the proper use of the product, and only to the extent such third parties' industrial property rights are valid in the Federal Republic of Germany and have been published at the time of delivery. This shall not apply if we have manufactured the product according to drawings, models, or other descriptions or data provided by the customer and if we did not know or did not have to know of any infringement of industrial property rights in connection with the developed product. In this case our customer is liable for any current or future infringement of third parties' industrial property rights. The customer undertakes to

inform us without undue delay of any potential and alleged cases of infringement of third parties' industrial property rights he may become aware of, and to indemnify us from any third parties' claims, costs and expenses incurred.

8.4 Claims for defects of delivered products, including any damages relating to such defects – irrespective of the legal grounds – shall become time-barred 1 year after delivery. This shall not apply to products that, consistent with their usual application, are used in buildings and have caused the building's defectiveness; in that case claims shall become time-barred 5 years after delivery. All other claims under clauses 8.1 to 8.3 shall become time-barred according to the statutory provisions.

8.5 Claims for price reduction and rights to withdraw from the contract shall be excluded insofar as the primary claim for performance or the secondary claim for subsequent performance has become time-barred.

8.6 Our liability pursuant to the provisions of the German Product Liability Act (*Produkthaftungsgesetz*) and Sec. 478, 479 German Civil Code (*Letztveräuferregress*) shall remain unaffected by the foregoing provisions.

8.7 We shall only be liable for claims of recourse by the customer if and to the extent the customer has not accepted obligations towards his own customer beyond the mandatory statutory provisions on remedies for defects and liability. Unless agreed otherwise in writing, clauses 7 and 8 shall apply accordingly to any claims of recourse raised by the customer.

8.8 We do not accept any further liability.

9. Confidentiality

9.1 Customer shall keep any knowledge and information of a technical or economical nature it has received from us in connection with the business relationship ("Confidential Information") strictly confidential towards third parties at any time, even after the end of the business relationship, unless the customer proves that the Confidential Information is (i) already known to the customer or in the public domain at the time of disclosure or subsequently becomes public knowledge other than through a fault of the customer, (ii) subsequently developed by the customer completely independent from the Confidential Information, or (iii) received by the customer from a third party without breach of a confidentiality obligation.

9.2 We remain the sole owner of any documents, in particular drawings, containing Confidential Information, which are disclosed in the course of the business relationship. Any such documents must be returned to us upon our request but at the latest at the end of the business relationship. The customer has no right of retention regarding Confidential Information or documents or materials containing Confidential Information.

9.3 The disclosure of Confidential Information does not establish any industrial property rights, rights to knowhow or copyrights of the customer and does not constitute a prior publication or right of prior use according to the applicable patent, design and utility model laws. Any kind of license is subject to a written agreement.

10. Compliance. Export Control, Re-export Ban

10.1 With regard to the existing business relationship with us, the customer undertakes to comply with (i) all laws applicable to its business and (ii) any contractually incorporated compliance codes, codes of conduct, or comparable regulations governing conduct. This includes, in particular, refraining from direct or indirect business or other connections with terrorists, terrorist organizations, or other criminal or anti-constitutional organizations, and to ensure, through appropriate organizational measures, the implementation of applicable embargo regulations, European regulations applicable in the context of the supply relationship for combating terrorism and crime, and the corresponding US and other applicable provisions within the scope of its business operations, in particular through appropriate software systems. Once deliveries have left our respective facilities, the customer is solely responsible for compliance with the aforementioned provisions and shall indemnify us against all claims and costs incurred by us as a result of a corresponding violation of laws by the customer, its affiliated companies or employees, representatives, and/or vicarious agents, resulting from said violations of laws and regulations, unless the customer is not responsible for this.

10.2 We reserve the right to withdraw our offer or cancel the customer's order if export approval is not granted by the authorities. Any agreed delivery date is also subject to the granting of export approval. When placing an order, the customer should therefore consider that delivery times may be delayed for reasons beyond our control. In the event of any subsequent export, the customer is responsible for ensuring

General Terms and Conditions of Payment

strict compliance with the applicable export control regulations, e.g., checking the identity of the recipient or end user. If it turns out that the fulfilment of the contract by us is impossible or significantly impeded for the foreseeable future due to national or international (re-)export control regulations, in particular embargoes or other sanctions (hereinafter "Foreign Trade Regulations"), we are entitled to withdraw from the respective order or to terminate it without setting a deadline.

10.3 The customer shall comply with Foreign Trade Regulations, in particular with any applicable export control regulations under German, EU and US law. Insofar as our deliveries to the customer include products or goods that fall within the scope of - in particular Article 12g - of Regulation (EU) 833/2014 or - in particular Article 8g - of Regulation (EC) 765/2006, as amended, the following shall apply in addition:

10.3.1 The customer is prohibited from any direct or indirect sale, export, or re-export of deliveries that fall within the scope of in particular Article 12g of Regulation (EU) No. 833/2014 or Article 8g of Regulation (EC) 765/2006, as amended, to the Russian Federation or Belarus, or for use in the Russian Federation or Belarus.

10.3.2 The customer is obliged to make every effort and take appropriate and reasonable measures to ensure that the purpose of the provision in 10.3.1 is not circumvented by third parties in the downstream supply or distribution stage. This includes, in particular, contractual or organizational safeguards to ensure that resellers, dealers, or other customers do not make deliveries or provide goods to customers in the Russian Federation or Belarus, or for use in the Russian Federation or Belarus.

10.3.3 In order to comply with these obligations, the customer shall establish and maintain an appropriate control and monitoring procedure to identify actions or circumstances that could be contrary to the purpose of Section 10.3.1. The scope of monitoring shall be based on the type, risk, and distribution structure of the goods.

10.3.4 Any culpable breach of any of the obligations under paragraphs 10.3.1 to 10.3.3 shall constitute a material breach of contract. In the event of such a breach, we shall therefore be entitled to immediately suspend further deliveries to the customer and to cancel any orders that have not yet been completed in full, and to claim damages in accordance with the statutory provisions. We reserve the right to assert further rights, in particular the immediate termination of the business relationship as a whole.

10.3.5 The customer is obliged to inform us immediately in writing of any circumstances, difficulties or findings that indicate a possible or actual violation of paragraphs 10.3 to 10.3.3, including any relevant activities of third parties that could frustrate the purpose of clause 10.3.1. Upon request, the customer shall provide us with appropriate information and evidence of compliance with the aforementioned obligations within two weeks of receiving an informal request.

11. Place of performance and jurisdiction, miscellaneous

11.1 For all claims resulting from our business relationship with the customer, in particular regarding our deliveries, the site from which the delivery originates shall be deemed the place of performance.

11.2 The customer may assign its claims arising from the contractual relationship only with our prior written approval.

11.3 If the customer is a merchant within the meaning of the German Commercial Code, a legal entity under public law, or a special fund under public law, the exclusive place of jurisdiction for all claims resulting from our business relationship with the customer, in particular regarding our deliveries, shall be Weinheim/Bergstraße, Germany. This shall also apply to disputes concerning the formation and validity of a contractual relationship. We shall, however, also have the option to sue the customer in the courts competent for the customer's place of business. Mandatory legal provisions, in particular those relating to exclusive responsibilities, remain unaffected.

11.4 If a customer's place of business is located outside of Germany, we shall be entitled to have all disputes arising out of or in connection with our business relationship with the customer, including disputes about the validity of contracts, finally settled in accordance with the Arbitration Rules of the German Institution of Arbitration (DIS) without recourse to the ordinary courts of law. The place of arbitration shall be Frankfurt a. M., Germany. Upon request, we shall exercise our right to choose arbitration before proceedings are initiated. The arbitration proceedings shall be conducted in German.

11.5 The business relationship with the customer shall be exclusively governed by the laws of Germany, excluding its rules of private international law, the UN Convention on the International Sale of Goods (C.I.S.G.) and other bilateral or multilateral conventions on the harmonisation of law regarding the international sale of goods.

11.6 Should any provision of the present General Terms and Conditions be invalid, this shall not affect the validity of the remaining provisions thereof.

11. Remark

In order to achieve optimal product function and high duration of life it is recommended to pay attention to our catalogues including assembly directions as well as our guidance for storing parts, maintenance and cleaning of rubber parts (according to DIN 7716).

This is a convenience translation of our German Conditions of Delivery and Payment (*Allgemeine Liefer- und Zahlungsbedingungen*). In case of discrepancies between the German and the English version, the German version shall prevail.

Version: 01.2026